

1. Booking and Payment Terms

Deposit Requirements

- To secure your booking, an initial payment is required:
 - Tier 1 (Essential Experience): \$200 deposit
 - Tier 2 (Premium Celebration): \$400 deposit

Final Payment

- The remaining balance (total cost minus deposit) must be paid 3 days before the event.

Pricing

- All prices displayed on our website are kept up to date. WA Photobooth reserves the right to adjust prices if necessary.

Travel Surcharge

- Events within a 30km radius of Perth CBD incur no travel fees. For locations beyond this range, a travel surcharge may apply.

2. Cancellation and Refund Policy

Cancellation Periods and Refunds

- Within 14 Days of Booking: Full refund of the deposit.
- Between 14 and 30 Days After Booking: 50% refund of the deposit.
- After 30 Days of Booking: Deposit is non-refundable.
- After Final Payment (3 days before the event): Full payment is non-refundable.

3. Postponement and Rescheduling

Date Changes

- Rescheduling is possible subject to availability. We will make every effort to accommodate your new date.

Transfer of Payments

- Any payments already made will be applied to the new date without additional administrative fees.

4. Service Delivery and Setup

Photo Booth Services

WA Photobooth Services Terms and Conditions

- **Delivery and Setup:** Included within a 30km radius of Perth CBD; additional travel fees may apply for further distances.
- **Timing:** Setup requires approximately 1 hour, while breakdown takes around 30 minutes. These activities are outside of the rental period.
- **Photo Booth Host:** A trained host is optional for Tier 1 packages and required for Tier 2 packages. The host will be present to ensure smooth operation.

Flower Wall Hire

- **Timing:** Setup takes approximately 30 minutes, and breakdown takes around 15 minutes.

5. Space and Power Requirements

Photo Booth Setup

- **Space Needed:** Approximately 2.5m x 2.5m area.
- **Power Supply:** Access to a 10A, 240v power outlet is required.

Flower Wall Setup

- **Dimensions:** Flower walls measure 2.2m in height and length. The height is adjustable, but the length is fixed.
- **Outdoor Setup:** If the flower wall is placed outdoors, it must be protected from the elements. Securing it (e.g., tying it to a fence) may be necessary if there is wind.

6. Privacy Policy

WA Photobooth is committed to protecting your privacy. Any personal information collected is handled confidentially and will not be shared with third parties for marketing or commercial purposes.

7. Client Responsibilities and Venue Permissions

Venue Permissions

- The client is responsible for ensuring that WA Photobooth has permission to set up and operate at the event venue. This includes providing adequate space and access to power.

Liability for Damage by Guests

- The client will be held responsible for any damage to WA Photobooth's equipment caused by guests. Any repair or replacement costs due to guest misuse will be billed to the client.

8. Health and Safety Requirements

Sanitisation and Hygiene

WA Photobooth Services Terms and Conditions

- WA Photobooth sanitises all props and equipment before and after each event. Guests are encouraged to follow hygiene practices when using shared items.

COVID-19 Compliance

- WA Photobooth will comply with any local health and safety guidelines, including mask mandates or social distancing requirements, if applicable.

9. Indemnification and Limitation of Liability

Limitation of Liability

- WA Photobooth is not liable for any non-performance due to unforeseen events beyond reasonable control, such as power outages, natural disasters, or other force majeure events. Our liability, if any, is limited to the booking cost. We are not liable for indirect or consequential damages.

Equipment Malfunction

- In the event of equipment failure, WA Photobooth will address the issue promptly. If downtime exceeds 30 minutes, a pro-rata refund will be provided.

10. Use of Images

Permission to Use Photos

- The client may grant WA Photobooth permission to use event photos for promotional purposes. If permission is not granted, all images will be deleted within 14 days after the event.

11. Late Payment Fee

Delayed Final Payment

- If the final payment is not received by the due date (3 days before the event), WA Photobooth reserves the right to charge a late fee or cancel the booking without refund of the deposit.

12. Equipment Use and Safety

Right to Stop Usage

- The Photo Booth Host may stop the use of the photobooth at any time if it is being misused in a way that could be harmful or damaging.

13. Staff Meals

For events lasting 4 hours or more, a meal for WA Photobooth staff is appreciated to ensure they are sustained throughout the event.